

TRAVEL
VACATION
CLUB
INN

07TH EDITION



LIC. BIANCA MEDINA

MARKETING & SALES COORDINATOR

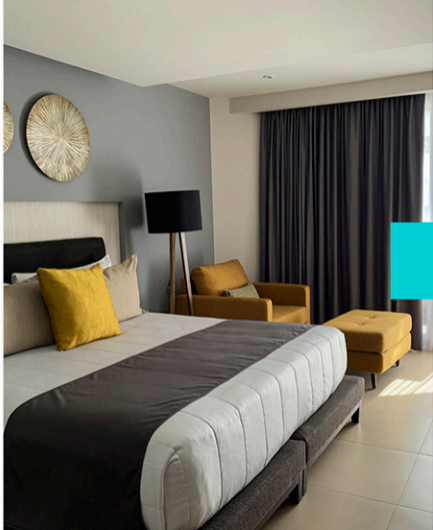
Bianca has a Degree in marketing.

She has been supporting the Vacation Club for more than 4 years as Marketing & Sales Coordinator.

She is currently in charge of our Call Center Department trusting in being able to offer a high quality service prior to your arrival at your home THE INN, also if you need to consult anything during your stay.

VILLA CORA

Something new and totally renovated is our Villa Cora. A Villa type room designed especially for you with that special touch that you only find at The Inn.





EVENT ROOMS

The complete remodeling of our Event Rooms has been finished.

In these rooms you will find the right space for your family events with our Inca Salon with a capacity for 250 people and Azteca Salon with a capacity of 150 persons.



CHEF GILBERTO

It is a pleasure to introduce you to our new Executive Chef Gilberto Arce. Gilberto has a degree in Gastronomy and has a 15 year experience in the gastronomic and culinary area and in food handling.

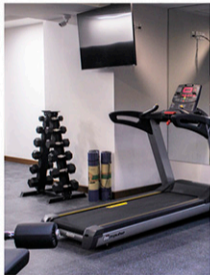
During his career he has worked in different cities such as Riviera Maya, Mexico City and Nuevo Vallarta, occupying the position of executive chef in brands such as Vidanta. We are sure that our new menu will satisfy your palate.

NEW BEACH ACCESS

Thinking of you, a new access to the beach has been created in which showers and a foot wash with greater capacity was installed for your comfort.



GYM



If what you want is to exercise during your stay. We inform you that our new Gym opened its doors with the highest quality equipment to stay in shape.

Open daily from 7:00 am to 8:00 pm.



VACATION CLUB RESERVATIONS AND BILLING DEPARTMENT

We gladly introduce to you our Vacation Club Sales and Reservations team who will attend any need you may have regarding your contract or reservation.
To put a face to a voice.

FRONT DESK DEPARTMENT

Giving you a warm welcome we introduce to you our front desk team led by Arturo Lopez who is always ready to serve you as you deserve.



BREAKFAST PROMOTION

If what you are looking for is to have breakfast in our beautiful Papagayo Restaurant with its spectacular ocean view.

Our Vacation Club reservations team will be offering you to include your breakfast on your next visit. Ask our agent.
* Restrictions apply



CONFIRMING RESERVATIONS



Due to Covid 19 issues, the protocol that is requested is that our Vacation Club reservations department contacts you to confirm your reservation by a phone call or an email, all this is done in order to have your room ready and sanitized for your arrival.

If you receive any messages from them, we ask that you please return a confirmation call.

Monday to Friday from 9:00 A.M. to 6:00 P.M. Saturday from 9:00 A.M. to 4:00 P.M. and Sunday from 9:00 A.M. to 1:00 P.M.

CHANGES TO A MEMBERSHIP

MAKING CHANGES TO A MEMBERSHIP

To remove, add or change a name in our records, one of the following sections describes the information that must be submitted:

Adding a new Co-Owner or Spouse

Submit a notarized letter from the owner listed above stating the exact full name of the new co-owner or spouse.

Fee: \$100 USD Per Interval

Removing a Co-Owner

Submit a notarized letter from the owner and co-owner acknowledging the proposed removal, and that the co-owner will no longer have any interest in the timeshare interval shown above.

Fee: \$100 USD Per Interval

Adding a new Co-Owner

Submit a notarized letter from the owner listed above stating the exact name of the new co-owner.

Fee: \$100 USD Per Interval

Divorce

Submit a portion of the divorce decree stipulating that the other party no longer has any rights to the property, and/or a notarized letter from the other party stating that they no longer have any interest in/rights to the property.

Fee: \$100 USD Per Interval

Death

Submit a copy of the death certificate and/or a copy of the portion of the will that states the name of the personal representative, executor, or successor Trustee(s) of the estate or rights of survivorship. This is REQUIRED if a co-owner is deceased. Failure to do so may result in delay of mail, incorrect payments, or difficulties with reservations.

Fee: \$100 USD Per Interval

Partnership Or Trust

Submit a copy of the legal document showing the partnership and the names of all partners, or the wording of the trust documents including the name of the trustee, along with the original Time-Share Certificate signed by the current owners.

Fee: \$100 USD Per Interval

Resale or Complete Name Change

Fee: \$500 USD Per Interval

The original Timeshare Certificate must be signed and notarized by all owners listed on the original certificate, including the complete name, address, phone number and email address for each new purchaser(s).

In all the cases shown above, the Original Timeshare Certificate must be included, along with a check for the appropriate amount payable to The Inn at Mazatlan INC. If you cannot locate your original timeshare certificate, a replacement copy can be issued for a fee of \$25 USD. Once this is completed, we will issue a new timeshare certificate reflecting the appropriate changes after your records have been updated. If you have questions, please call our servicing department at 1-866-921-2137 (US) or 1-888-965-6529 (Canada). Please submit all payments to:

8756 Sherwood Terrace

San Diego, CA 92154

or

Ave. Camarón Sábalo No, 6291 Zona Dorada

Mazatlan, Sinaloa Mexico

82110

FEEES ARE SUBJECT TO CHANGE AT ANY TIME WITHOUT NOTICE



SALES TEAM

In our sales team we have several familiar faces that have been with us for a long time such as Elias Lizarraga, Monica Meza, Jessica Gonzalez, Candy Maldonado and Eugenia who just joined the rest of the team, they are at your service to show you the new Vacation Club Program with benefits for your membership.

CARIBE SERIES PLAYERS AT THE INN

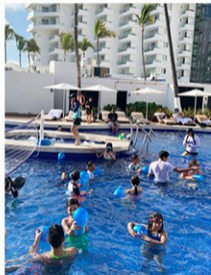
The Inn at Mazatlan had the pleasure of having the Dominican Republic baseball team during the Caribbean Series games that were held at our Venados stadium.

They were given the best of service as only in The Inn knows.



Congratulations
**DOMINICAN
REPUBLIC**
**CARIBE SERIES
CHAMPIONS**

SAJIRA MAKING SURE YOUR STAY IS UNFORGETTABLE





DISTINCTIVE PASE

The PASE Distinctive has been reinforced to give our guests the security and complying with the guidelines (Protocol of Attention and Health in Companies) seeking to serve in this new normality with a new approach, to generate confidence with our guests in the health and hygiene protocols.



VIP LOBBY

Something specially designed for you is our VIP Lobby with an elegant decoration and an atmosphere of tranquility, you will find Maria Estrada who is in the member services department and is always ready to assist you with any need that may arise during your stay or if you require information about your membership.





WE ARE WAITING FOR YOU
AT HOME